Fluent Order Management

The Distributed Order Management System you can fully customize to fit your omnichannel strategy

KEY BENEFITS

Track stock availability in near real-time
Keep inventory data in sync across all your systems and locations and control what you have Available to Promise in each market.

Optimize sourcing and allocation
Ship orders from the best location such as the store with the lowest sell through, oldest stock, highest discounts, or store closest to the customer.

Easily customize business rules and processes
Craft your own unique omnichannel fulfilment strategies to meet customer expectations and maximize the margin on each order.

Customize the UX to fit your business
Empower both business users and developers to adapt the product to your processes and roll out changes faster and at lower cost.

Scale dynamically
Support 1 million+ SKUs, thousands of locations and 100mil+ inventory positions.

Are you struggling with a rigid order management system? Does your current solution restrict your ability to align your processes with your omni-channel strategy? Do you need better inventory visibility and control? Do you find that your inability to adapt quickly to changing customer preferences and market needs is causing you to fall behind the competition?

We offer a solution that solves these problems. Fluent Order Management provides the flexibility and depth of features you need to deliver an optimal customer experience. The solution is cloud-native, scalable and extensible. Plus, the configurability of the solution is unmatched. You can configure rules, processes and the UX without coding. This means faster implementation, lower costs and the ability to quickly respond to changes in customer needs and expectations.
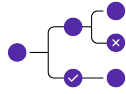
Want to learn more? Let's look at some key components of Fluent Order Management.

APPS

Product Availability
Get more control over the stock you have Available to Promise

Order Management
Automate order management across all your systems and processes

Global Inventory
Power your business with the ultimate enterprise inventory hub

Store Fulfillment
Boost store performance and improve your staff experience

SOLUTIONS

Fulfillment Optimization
Increase your profit on every order

Single View of Inventory
See more, sell more—the heart of your omnichannel strategy

Unified Commerce
Create a seamless CX across all your sales channels

Click and Collect or BOPIS
Offer fast, convenient pickup… from anywhere

Ship from Store
Reduce out of stocks and sell more at full price

In-Store Pick and Pack
Increase store staff productivity

Customer Service
Manage orders, appeasements and returns

Headless Commerce
Increase flexibility and reduce risk

Multi-Brand / Multi-National
Manage all your brands and global regions

PLATFORM

Scalable Architecture
Cloud-native platform designed for future growth

Integration Accelerators
Connect your applications faster with our growing list of pre-built connectors

Extensible Platform
Extend the data model to support your use cases and extend the apps using our SDK

Create profitable omnichannel order management experiences

See it in Action!

To see how Fluent Order Management can help you optimize your fulfillment strategy schedule a demo today.

Get a Demo

https://fluentcommerce.com

AU +61 1300 358 368
UK +44 (0)1344 929 161
US +1800 6807244
FR +33 1 86 65 25 33